

Running a mail center today is a highly complex task. You not only process mail, but urgent shipments. Today, you need to be an expert in transportation management, and you're under pressure to do it for less. With postal and carrier costs representing up to 10% of overall company revenue, the business decisions you make every day directly impact your company's bottom line.

Whether you're running a single mail center or multiple location mail centers, single carrier systems combined with fragmented processes can challenge your ability to accomplish your goals.





FOR MAIL CENTERS



#### THE SOLUTION - REAL TIME

SendSuite Live $^{\text{M}}$  is a multi-carrier, web-based platform solution that automates parcel processing. It gives you the power to make informed business decisions based on delivery objectives, rates, service levels and business rules. Whatever the size of your organization, number of locations or packages shipped, SendSuite Live $^{\text{M}}$  can improve your mail center operation.

# **OPERATIONAL EFFECTIVENESS**

Controlling and reducing costs is a number one business objective today. Close evaluation of carrier costs and surcharges is critical. Automating and streamlining internal processes, as well as dashboard indicator visibility into your entire shipping operation is equally important and often overlooked. In the mail center, access to data enables you to make the right decision on everyday transactions impacting your organization's bottom line.



#### **CONTROL SHIPPING COSTS**

- Instant access to competitive rates and services across multiple carriers
- Gain up-front visibility to carrier surcharges as well as the ability to choose alternate services or carriers to minimize charges
- Choose the best service possible based on the needs and rules of your business

# **IMPROVE THE PROCESS**

- Minimize manual input and reduce processing errors with integration to your CRM and ERP systems
- A simple and intuitive user interface makes it easy for multiple users
- Automatically produce shipping labels and electronically access necessary supporting documentation

### **GAIN VISIBILITY**

- Account for expenses with consolidated reporting that tracks in detail multiple carrier usage from SendSuite Live™ and your Pitney Bowes mailing and shipping systems across your organization
- Design and generate reports from a wide range of data sources allowing you to comprehensively analyze your operation's shipping systems
- Rapid access to delivery information improves customer service times

### **PB ADVANTAGE**

Pitney Bowes knows logistics. We've been helping customers determine the best way to manage their shipping operations for decades. Ask us how we can also help you bring these shipping capabilities right to the desktop user enforcing business rules for shipping throughout your organization.

We pride ourselves in our ability to work with each of our clients to solve their unique situation and create solutions that will help make their business run more productively and profitably.



# POINT. SHOOT. SAVE.

SCAN THE QR CODE WITH YOUR MOBILE DEVICE AND START SAVING ON YOUR OPERATION'S SHIPPING COSTS TODAY.

pb.com/sendsuitelive



World Headquarters 1 Elmcroft Road Stamford, CT 06926-0700

For more information, call 1-800-MR-BOWES or visit us online: pb.com/sendsuitelive

